

# Here is how to activate your 2-Factor Authentication!

From the sign in page, enter your username and password. Select “Sign in”



Sign in

Member He

## Your Humana profile

MyHumana



Humana  
Pharmacy

### Sign in

Enter your existing sign-in information to access all of your accounts. [Learn more](#)

Username or verified email address

Password

 [Show](#)

Sign in tips

Sign in →

Forgot your [username](#) or [password](#)?

### Don't have a profile?

Start your online profile today and you'll have immediate access to your MyHumana, Humana Pharmacy and Go365 accounts all in one place.

Activate online profile →

Add 2-Factor Authentication: Choose your preferred method of authentication from Email or Text. Then enter your email or phone number.

## Add 2-factor authentication

Before you sign in, we need to add 2-factor authentication to your profile. This extra step helps secure your accounts so that only you can access them.

[Get Help](#)

[What is 2-factor authentication?](#)

How would you like to receive confirmation code?

We recommend using text message as the best option to secure your device.

Email

Text

\* Required

Email

The email address you choose to verify is the one you can sign in to your profile with.

By continuing, you agree that we can use your email address for account security verification purposes.

Send confirmation code →

[Cancel](#)

A code will be sent to your preferred method. Enter the code received and select “Submit code”

## Add 2-factor authentication

Before you sign in, we need to add 2-factor authentication to your profile. This extra step helps secure your accounts so that only you can access them.

[Get Help](#)

[What is 2-factor authentication?](#)

We just sent a confirmation code to you at

This confirmation code is temporary and will expire after 5 minutes.  
If the code has expired, select the 'Resend code' link to receive a new code.

\* Required

Enter Code \*

Didn't get the code? [Resend code](#) or [edit security methods](#).

[Submit code](#) →

[Cancel](#)

(Do not select this if you are on a shared device, like at a public library)

Check this so we remember what device you're using. This means we won't need to send you a code the next time you sign into your Humana profile.

Once your email or phone number has been verified, you will see a confirmation screen.

Before you sign in, we need to add 2-factor authentication to your profile. This extra step helps secure your accounts so that only you can access them.

[Get Help](#)

[What is 2-factor authentication?](#)

Your 2-factor authentication method is set up.

Select continue and we'll take you to the sign in page now.

Email verified

**(Optional) Add additional security**

We'll keep this on file for you, and you can easily change your preferred method on your Manage Humana profile at any time.

Remember this device [?](#)

(Do not select this if you are on a shared device, like at a public library)

Check this so we remember what device you're using. This means we won't need to send you a code the next time you sign into your Humana profile.

[Continue](#) →

There is also the option to add additional security by verifying the additional method of authentication. After you enter the information, a code will be sent to verify the secondary authentication method. Enter the code and “Submit code”

**(Optional) Add additional security**  
We'll keep this on file for you, and you can easily change your preferred method on your Manage Humana profile at any time.

We just sent a confirmation code to you at [redacted].  
This confirmation code is temporary and will expire after 5 minutes.  
If the code has expired, select the 'Resend code' link to receive a new code.

\* Required

Enter Code \*

Didn't get the code? [Resend code](#) or [edit security methods](#).

**Submit code** →

Cancel additional security

(Do not select this if you are on a shared device, like at a public library)

Check this so we remember what device you're using. This means we won't need to send you a code the next time you sign into your Humana profile.

Once this has been verified, you will see both options as verified. Choose which method you prefer, check the “Remember this device box” and “Continue” to sign in.

You have successfully added an additional security method.  
Select continue and we'll take you to the sign in page now.

Email verified  Preferred security method

Text verified  Preferred security method

Remember this device ⓘ

(Do not select this if you are on a shared device, like at a public library)

Check this so we remember what device you're using. This means we won't need to send you a code the next time you sign into your Humana profile.

**Continue** →

## How 2-Factor Authentication works when logging in!

After signing in with your Username and Password, a code will automatically be sent to your authentication method of choice. Enter the code, re-enter your password and check "Remember this device" to access your account.

For your security, we need to verify that it's you before you sign in. Since you are using a new device to sign in, this extra step helps secure your accounts so that only you can access them.

We just sent a confirmation code to



This confirmation code is temporary and will expire after 5 minutes. If the code has expired, select the "Resend code" link to receive a new code.

\* Required

Enter code \*

Didn't get your code? [Resend code.](#)

Re-enter password \*

 [Show](#)

Remember this device [i](#)

(Do not select if you are on a shared device, like at a public library)